

Quality Assurance Lead



Location: Anywhere in Northern Ireland (remote/flexible office working)
Reporting to: CTO
Salary: £50k (Permanent Contract)
Benefits: Pension, Flexible Hours, Work from Anywhere, Wellbeing Events

Role Summary

At Obbi, we are creating a new way of managing Health & Safety compliance in workplaces and sports clubs. The existing landscape is filled with products and consultants that only solve narrow parts of the problem – but we believe that integrating Health & Safety compliance across training, induction, and day-to-day tasks etc. leads to better safety outcomes for organisations of all shapes and sizes.

And our customers agree! We've recently branched out our core product from Construction and Manufacturing into the Golf sector, and we'll be expanding into wider markets over the coming years. We believe our product's approach is more aligned to how human beings actually think about their obligations towards safety, both of themselves and of others.

Our mission is to **make the workplace and sport safer for all**, which is the "North Star" for all our business and product decisions. We were recently awarded a large grant to develop a world-class User Experience and Reporting capability in our product, which is why we are growing our team today.

We would love to work with someone who is curious about the challenges our customers face and about the best technology to solve them. We are looking for someone who takes joy in working closely with others, and someone who understands the needs of the people we work with (be that the customers, the wider business, or our own team).

We have also taken the decision that Obbi will be a distributed-first product company. Our policy is "WFA" – **Work From Anywhere**. We meet up in person when we need to, but we recognise that there's no going back to 9-5 in an open-plan office environment. We firmly believe that a healthy, trusting, and effective distributed team is both possible and desirable in the era of modern product development.

Our philosophy is simply: **Successful Customers + Successful Team = Successful Business**

Responsibilities (what you'll be doing day-to-day)

- Establish and lead the Quality processes for the whole Product Team
- Work in a focused product team to continue to develop a world-class Health & Safety product
- Understand customer needs and how they translate to new and existing product capabilities
- Take ownership of the creation and execution of functional and non-functional test scenarios for the product
- Work with other teams in the business (e.g. Customer Success) to proactively address issues (delivery, support etc.)
- Drive software quality through empirical methods (measuring Lead Time, Defect Rates, Flow throughput etc.)
- Ensure quality is an integral part of the development process, not an afterthought
- Effectively share knowledge amongst a distributed team

Essential Criteria (our core needs for someone in this role)

- 5+ years' experience in a quality-focused product team
- Demonstrable experience working on quality processes for cloud-based SaaS products
- Proven track record of working collaboratively within a product team to create a real-world impact
- Customer skills (talking to users, understanding problem domains, articulating user experiences)
- Experience creating and implementing an effective quality and testing strategy

Desirable Criteria (don't fret if you don't have these – we're confident you can learn them on the job)

- DevOps experience in a SaaS product ("You build it, you run it.") on AWS or Azure
- Past experience working closely with Product Management
- InfoSec testing experience

To Apply

Get in touch by emailing your personal introduction and CV to hello@obbisolutions.com – or if you have any questions you'd like to clarify before applying, email me directly at chris.mcatackney@obbisolutions.com. We'll be shortlisting candidates and moving to a fairly quick interview process soon – so get in touch!

Obbi Solutions is an Equal Opportunities Employer. Applicants must have the right to work in the UK, and be based in Northern Ireland.

